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The Guardian

Henderson County Sheriff's Office Newsletter



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November 2017

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Message from the Sheriff

"The police at all times should maintain a relationship with the public that gives reality to the historic tradition **that the police are the public and the public are the police**; the police being the only members of the public who are paid to give full-time attention to duties which are incumbent on every citizen in the intent of community welfare."

The quote above is from Sir Robert Peel's Principles of Law Enforcement of 1829. In the quote above, we are reminded that law enforcement in a free society is simply the keeping of the peace and community welfare by citizens from the community who are paid by the community. Law enforcement is charged with doing what all members of the community should consider their

own civic duty, for the safety and welfare of the community. This is best accomplished through a healthily maintained relationship between the paid citizen police and the rest of the community who agree on the rule of law and its equal and fair application to all members of the community.

Civilian police forces in England and America find their origins in the concept of community commitment to mutually agreed upon legal codes carried out by appointed or elected law enforcement agents who are supported by the community. Just like firefighting in the old world, the safety of the community was assured by the dedication of its citizens to help and assist in their own welfare and that of their neighbors.

In the aftermath of the mass shooting in Las Vegas, there were numerous reports of strangers coming together to assist first responders. There were stories of untrained citizens helping provide medical transports to trauma units, former soldiers performing gunshot wound treatment to victims and many more acts of civic duty and compassion. The depravity of a madman was eclipsed to some degree as ordinary citizens chose compassion and action over fear and personal safety.

While we hope and pray that each one of these events will be the last, we know that evil walks on this earth. It will happen again and in a time and place not expected. As a free people, we can elect to do nothing and hope that it will happen somewhere else, or we can resolve to prepare ourselves to some measure and resolve to be a difference maker when catastrophe occurs.

As your Sheriff, I spend a lot of time encouraging people to take responsibility for their own safety and welfare, that of their families and of their neighborhoods. The ability of a community to bounce back from any disaster, natural or manmade, will be proportional to how prepared mentally, physically, and spiritually it was before the fact. For that reason we are always offering classes and programs designed to assist our community.

We have offered or assisted in such classes as Emergency Preparedness, Church Security Planning, Refuse to be a Victim, RAD Basic Physical Defense, and others. While community training is not the primary function of a Sheriff's Office, it is my desire to raise awareness and to get other groups to bring expertise and resources to aide and encourage community readiness.

We are currently working on a community security program that will be neighborhood driven and specific, and will encourage neighborhood safety and preparedness. Watch for the unveiling of the Sheriff's Citizens Over Watch Program next year.

The Sheriff's Office is made of, stands for, and answers to the community. The strength and the resilience of the community is enhanced in partnership with law enforcement and with one another. Ask yourself; "What skills, gifts, or strengths, have I been given that could enhance the safety and security of my community? Would I rather face hardship alone or in the company of others with a common goal?"

It has to begin somewhere. Why not with you?

Sheriff Charles S. McDonald



Hometown Heroes

Each month we would like to celebrate a few of the achievements and victories of our employees.

Telecommunicator Wendy Young was presented a Lifesaving Award by Sheriff McDonald for the way she handled a 911 call in August. The husband and wife that Wendy assisted also gave her a flower-filled trophy with the inscription '2017 World Champion 911 Operator.' Often our telecommunicators do not hear the outcome of the calls they assist with; in this case, the caller made sure everyone knew about the outcome and how the voice on the other end of the line helped to save his wife. Congratulations to Wendy - and all our awesome Telecommunicators for the lives they help save on a daily basis!

LIFESAVING AWARD

In August, Telecommunicator Wendy Young answered a 911 call from a husband whose wife was reported to be having a stroke or heart attack. During the phone call, the wife went into full arrest. Wendy repeatedly reassured the caller, followed Emergency Medical Dispatch exactly, and provided CPR instructions to the caller until first responders arrived. The husband called back the following week to find out who the



telecommunicator was that he had spoken to on that night. He went on to say that he didn't know how to do CPR, but that Wendy had coached him through it until help arrived and that his wife is still alive. Wendy's ability to take control of the call and direct the caller in the correct manner contributed directly to the preservation of this woman's life.

A victim wrote in to express her gratitude concerning a serious domestic violence issue that was efficiently and effectively handled by our Sheriff's Office. She said the professionalism and kindness shown from all members of the team was unsurpassed. She went on to explain that they saved her life and that she has no doubt that had she not made it to the Sheriff's Office when she did, she would not be alive today. A friend of the victim who had reached out to Sheriff McDonald and Chief Deputy Jason Brown wrote in to echo her friend's sentiments. The friend was appreciative of the seriousness with which the Sheriff treated the situation saying, "they represented themselves, Henderson County, you and your department with exceptional care, concern and professionalism."

Great work by Deputy Jim Player, Cpl. Chris Ellis, Deputy Jason Tweed, Captain Dan Terry, Deputy Ricky Woodard, Cpl. Darrin Whitaker, Cpl. Cory Justus and Andi Craven from Safelight for their work on this case and their commitment to reducing domestic violence in Henderson County.

VIP Deputy Director Tom Williams continues to exhibit servant leadership in every aspect of his responsibilities with the Volunteers in Partnership program. A recent example of his dedication was displayed during Farm City Day. Williams not only supervised the VIPs working traffic, but filled two shifts totaling more than nine hours of service. While at his post, he facilitated transportation for elderly visitors at the fair, was called upon to be on the lookout for a missing child and helped return a missing laptop to its owner. These examples go beyond the standard duties of directing traffic, assisting pedestrians and answering questions that typically accompany these types of assignments.



VIP Captain Steve Campbell shows an extraordinary level of dedication to the VIP Program and the Henderson County Sheriff's Office. Captain Campbell meets visitors who enter the facility with courtesy and professionalism. He ensures all things are functioning properly in the Detention Center, most recently dedicating ample time to assist Detention Administration with the video visitation system transition to ensure it was functioning correctly. Campbell continues to be a major asset to the VIP Traffic Division and spearheads the monthly VIP newsletter to assist with the flow of information to fellow VIPs.



Sheriff McDonald recognized Tom and Steve's contributions to the VIP Program and the Sheriff's Office at a recent staff meeting.

On Monday, October 23rd, Henderson County experienced a weather event accompanied by flooding, downed trees and power outages. Telecommunicators were inundated with calls; below is a summary of their call volume for the day.

From 7am to 5pm, there were 419 calls for service entered in CAD (Computer Aided Dispatch - a specialized application that coordinates communication and tracking of calls, personnel and resources). 72 of those were for downed trees (some on houses) and 34 were for power lines down or public service calls related to the storm. At the height of the storm, there were 67 active calls in CAD. During the busiest hour (from 2pm to 3pm), the Communications Center answered 48 911 calls & 74 calls on administrative lines.

The grand totals for the entire day were 1,025 telephone calls received, 603 calls for service entered in CAD with 179 total Henderson County fire calls. The overall percentage of 911 calls answered within 10 seconds for the entire day was 97.06%.

Darlene Cook, Stephanie Brackett, Laurie McNalley, Susan Jones and Emily McIntyre were working when the storm hit and Wendy Young and Jana Julien were called in to assist with the abundance of calls as the storm progressed. Thank you to our Telecommunicators and all law enforcement, fire departments, rescue squad and emergency services personnel who responded to the storm.

[Water Rescue & Flooding in Henderson County Photo Gallery](#) (Times-News)

Henderson County Sheriff's Office Deputies made 191 arrests between October 2nd and October 29th. Below are links to some newsworthy arrests and events from the past month.

[Henderson County authorities investigate third animal abuse case within 1 week](#) (WLOS)

[Deputy talks about head-on collision with driver accused of DUI](#) (WYFF)

[Hendersonville women face animal cruelty charges](#) (Times-News)

[Two charged after Henderson Co. store broken into twice in 2 weeks](#) (Fox Carolina)

[20 cats seized from 'inhumane living conditions'](#) (Times-News)

[Henderson Co. man arrested after trying to sell someone else's vehicle](#) (Fox Carolina)

[Cyber threats target Henderson County Hispanic community](#) (WLOS)

[Sheriff's Office charges man with multiple drug offenses after search](#) (Times-News)

Cadet Corps Wins First Place in Survival Weekend



Photo credit: Patrick Sullivan/Times-News

Over the October 20th weekend, the Henderson County Sheriff's Office Cadet Corps competed in the annual Survival Weekend hosted by the NC Association of Law Enforcement Explorer Advisors. The competition was held at Camp Raven Knob in Mt. Airy, NC. Cadets Stephen McDonald, Alberto Gonzalez, Luz Gonzalez, Dakota Smith, Christian Bryant, Sean Griffin and Brandon Hirata

competed against nine other law enforcement agency posts from across the state. Henderson County's team won first overall for the entire competition.

Events included mock felony vehicle stops, push-ups, sit-ups, relay race, two mile survival run, tug-of-war, obstacle course, piggy back race and dodge ball. HCSO won the following awards:

- Survival Run: 1st Place
- Standard Relay Race: 1st Place
- Piggyback Relay: 1st Place
- Sit-ups (Male): 1st and 2nd Place
- Sit-ups (Female): 3rd Place
- Mock Felony Vehicle Stop: 2nd Place
- Obstacle Race: 2nd Place

The Cadet Corps is currently recruiting young men and women who are interested in serving their community with a desire to learn more about law enforcement. Those who have completed the eighth grade, and are 14 to 22 years of age are eligible to apply. The Cadet Program exposes young men and women to various aspects of law enforcement, provides a hands-on program for those interested in a law enforcement career, and provides quality candidates for future law enforcement related occupations.

Contact Program Director Deputy James Hurn at 828-697-2937 or jhurn@hendersoncountync.org. More information can be found at http://www.hendersoncountync.org/sheriff/cadet_program.html.



Photo credit: Patrick Sullivan/Times-News

[Sheriff's Office Cadet Corps win 1st place at Survival Weekend Photo Gallery](#)(Times-News)

Recent Events

Farm City Day

Members from HCSO's Bomb Squad, Parks Deputies and our Evidence Custodian handed out safety information at Farm City Day. We had wonderful weather and kids and adults of all ages learned about the bomb robot and programs like [Smart 911](#).



Flat Rock & Downtown Town Hall Meetings

Throughout 2017, Sheriff McDonald hosted community meetings in nine different areas throughout the county. Citizens were given the opportunity to learn about the Office of Sheriff, local crime statistics, and public safety programs offered by HCSO. The meetings were a great chance for residents to ask questions and interact with the Sheriff and members of his team. We appreciate all who came out and engaged with us throughout the year!



9-year-old fundraises for K9 vests

9-year-old Avere Fox was inspired by Stand T.A.L.L.'s fundraising efforts to provide HCSO K9's with custom protective vests. She went door to door raising money in her neighborhood after seeing the [WLOS story](#). HCSO K9 deputies invited Avere to attend a training session so she could meet the dogs that she was helping.



[WLOS story](#)

Tactical Tracker Training School

Patrol deputies and members of HCSO SWAT attended a 50 hour course offered through Tactical Man Tracking LLC and Blue Ridge Community College. We thank our deputies for the sacrifices they make to be on elite teams and the demanding training they participate in to hone their skills.



Photo credit: BRCC Law Enforcement Training Facebook page

Theatre with the Stars

Sheriff McDonald was asked to make a cameo appearance with Victoria Dunkle and Noah George as they, along with other local leaders, raised \$19,871.00 for non-profits in Henderson County. The organizations benefiting this year were Hope Rx, Henderson County Education Foundation, Boys and Girls Club of Henderson County, Park Ridge Health Foundation and Team ECCO.



Photo credit: Henderson County Education Foundation Facebook page

RAD class



Photo credit: Hendersonville Police Department Facebook page

The Hendersonville Police Department hosted a RAD (Rape Aggression Defense) class during the month of October to build self defense skills and situational awareness for participants. HCSO Cpl. Stephanie Cantwell was one of the instructors. We thank HPD for putting on this great class!

Tekoa takes a Tour

Students from Let's Grow Outside (Camp Tekoa's after school program) brought care packages to our deputies and toured the Sheriff's Office with Cpl. Amber Cox. Later in the month, deputies attended Tekoa's Trails and Treats to hand out candy to students.



Día de los Muertos

Deputy Montoya and Deputy Collier attended El Centro's 4th annual Day of the Dead Festival at Sugarloaf Elementary. The deputies gave out candy and distributed flyers on [Nixle Emergency alerts](#) and other safety information.



Terrora District Fall Camporee

The Bomb Squad provided demonstrations at the Terrora District Fall Camporee. This year was themed around STEM (Science, Technology, Engineering and Math) and Deputy Reece and Deputy Stepp gave presentations to Henderson and Transylvania County boy scouts showing how they use STEM in their line of work. Thank you to Transylvania County Sheriff David Mahoney for the photo!



Senior Projects

A group of Henderson County Public School students participated in the Senior Project program at the Sheriff's Office over the past few weeks. Students were assigned a mentor, attended presentations from different divisions, toured the Sheriff's Office and gained knowledge that will help them complete their projects. Students who are interested in participating should contact their guidance counselors in February to apply for the Spring program.



[View photo gallery of the Senior Project Program](#)

Halloween at HCSO

Pirates and ninjas and witches, oh my! We saw some amazing costumes on Halloween as we gave out candy in front of the Sheriff's Office. Thank you to all who stopped by!



The 911 Minions

Ever wonder who is working in the 911 Center on Halloween? This year we had a team of minions answering 911 calls and dispatching help.

Thanks to Director Lisha Stanley, telecommunicators Kenneth Martin, Tonya Quinn, Brandi Baldwin and the entire team for serving the public no matter what day it is!



Did you know?

In addition to offering a permanent pill collection box, the Henderson County Sheriff's Office has partnered to offer more than a dozen community pill collection events in 2017. Four events were held in the month of October.

We have partnered with Hope Rx, TRIAD Henderson County, Blue Ridge Community College, Aging Projects, Inc., Hendersonville Police Department, the City of Hendersonville, Ingles, Walmart, Lake Point Landing, Entegra Bank, Town of Mills River, Village of Flat Rock, Pardee Hospital, Etowah United Community Bank and Wingate University to make these events possible.



Since Sheriff McDonald's drug disposal program began in 2013, more than 5,815 pounds of medications have been collected in the lobby drop box as well as at community events. These drugs have been kept out of the hands of potential abusers and out of our water supply.

We thank all residents who have brought in medications. The permanent pill collection box is located in the lobby of the Sheriff's Office at 100 North Grove Street and is accessible Monday-Friday from 8am-5pm. We accept prescription medication, over the counter medicines, pet medications, liquids in their original containers, powders and creams. We cannot accept sharps such as hypodermic needles or Epi-pens.

Watch a short 2017 Drug Disposal photo montage at: <https://youtu.be/oo2oCsi9y18>

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